



## **Talented Twenty Program**

### **Frequently Asked Questions for School Districts and Counselors**

**1. How do I access the Talented Twenty Program website?**

The Talented Twenty website is located at <https://sso.osfaffelp.org/Talented20/login>. This is a secure website that districts and schools use to submit transcripts for students eligible for the Talented Twenty Program.

**2. What happens if I forget my password?**

Click on “Forgot Password” and follow the prompt to reset your password.

**3. What happens if I attempt to log in to my Talented Twenty Program ID account system multiple times and get an error message?**

After three (3) failed attempts to log in, the system locks to protect security violations. Contact Felicia Trumpler, Bureau of Student Support Services, at [Felicia.Trumpler@fldoe.org](mailto:Felicia.Trumpler@fldoe.org) for a system reset.

**4. Who is responsible for ensuring that student transcripts are received when transmitted through a third party system? For example, FOCUS, Infinity Campus or Skyward.**

The district or school is responsible (a district-determined decision) for ensuring that student transcripts are transmitted successfully.

**5. When is the submission period for the Talented Twenty Program?**

Submissions for the Talented Twenty Program will begin on February 4, 2022, and will end on March 25, 2022.

**6. Should I include a “Course in Progress” on the student’s transcript?**

Yes, it is important to include a course in progress on a student’s transcript. Visit the [Florida Automated System for Transferring Educational Records](#) (FASTER) web page for submission rules.

**7. How should I code a course in progress?**

The course in progress record must contain the value “P” in the Course Flag field. The course credit must be populated with the credits attempted for the course in progress.

**8. If a student completes a virtual course outside of the district/school, should the course be on the student’s transcript?**

Yes, it is the responsibility of the district or school to include the completed course on the student’s transcript.

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**9. How will I know when the Talented Twenty Program is closed?**

The Florida Department of Education (FDOE) will notify the school districts via email when the Talented Twenty Program is officially closed and when the address file for the eligible students becomes available.

**10. Whom should I contact regarding questions about my Talented Twenty Program submissions?**

High schools with questions regarding missing or rejected transcripts should first contact their district offices before contacting the FDOE. Once a student has been notified that he or she may be eligible for the Talented Twenty Program and has applied to at least three state universities and been denied at all, high school counselors should contact the Board of Governors Office at [BOGinfo@fbog.edu](mailto:BOGinfo@fbog.edu) for a courtesy review of the student's transcript and test scores.

**11. When should a district or school send out Talented Twenty Program Award Letters?**

After the final posting of the eligibility report, districts or schools have the responsibility of notifying students of their Talented Twenty award. A sample letter that districts can use to notify students regarding their eligibility is in Attachment A, in the Talented Twenty Technical Assistance Paper found at <https://www.fldoe.org/schools/family-community/activities-programs/talented-twenty-program/>. The district or school should mail out the Talented Twenty letters by the third Monday in April.

**12. Can a district or school submit the 8th semester transcript for Talented Twenty Program award evaluation?**

No, the Talented Twenty Program award evaluation is based only on the 7th semester.

**13. If a course was submitted for the Talented Twenty Program Evaluation but was rejected, what happened?**

- FASTER Aging Report lists the status of student transcripts sent by the district or school, including unsuccessful transmissions due to rejection errors (message type = X01).
- The course must adhere to the State University System's (SUS) subject area requirement Business Rule and the Florida Board of Governors Regulations, 6.002 (2)(c), Admission of Undergraduate First-Time-in-College, Degree-Seeking Freshmen.
- For further Technical Assistance with system questions contact the FASTER Office at [fstr@fldoe.org](mailto:fstr@fldoe.org).

**14. Once transcripts are submitted, where should I check the status?**

- Within 48 hours of submitting transcripts, a district is able to check the status of their submission by logging into the state's Talented Twenty online system at <https://sso.osfaffelp.org/Talented20/login>.

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- If any course issues are found, the district or school is required to resolve and resubmit prior to the Talented Twenty Program deadline.

#### **15. What is the appeal process for a student?**

- A student is expected to have applied to at least three state universities, hopefully earlier in the year. If he/she is accepted at any state university, then the guarantee is met. If denied at all, the student should contact his/her school counselor.
- Once a counselor has verified that the student is indeed eligible for the Talented Twenty Program, the counselor will then contact the Board of Governors Office at [BOGinfo@flbog.edu](mailto:BOGinfo@flbog.edu), to request a Talented Twenty Program appeal. To receive priority review of a student's information, documents should be submitted by June 1.
- A staff member of the Board will establish a file folder for the student on a shared drive and provide the counselor with information on how to upload the student's unofficial transcript and test scores.
- When preparing the documents to upload, the counselor should include a new coversheet, so that the admission directors have the contact information for the student and their counselor.
- Submit test scores from the Scholastic Aptitude Test (SAT) Reasoning Test or redesigned SAT scores from the College Board or the American College Testing (ACT), Plus Writing score from ACT Inc. prior to enrollment in an SUS university. No minimum score is required.
- Once the required information has been uploaded, state university admission directors will conduct an informal review of the submission.
- Dependent upon the timing of the appeal, the student may ultimately be admitted fall, spring or summer to a state university.
- The counselor and student will be notified.

#### **16. What resources are available about the Talented Twenty Program?**

- **Talented Twenty Program web page:**
  - <https://www.fldoe.org/schools/k-12-public-schools/bosss/talented-twenty-program/>
  - Technical Assistance Paper (TAP)
  - Tip Sheet for Submitting Data
  - Frequently Asked Questions for Counselors
  - Frequently Asked Questions for Parents and Students

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- **Educator Login:**  
<https://sso.osfaffelp.org/Talented20/login>
- **SUS website:**  
<https://www.flbog.edu/universities/>
- **High School Education Resources website:** <https://www.fldoe.org/schools/k-12-public-schools/bosss/graduation-requirements/>
- **Florida Counseling for Future Education Handbook, 2021-2022 Edition:**  
<https://www.fldoe.org/core/fileparse.php/5421/urlt/FCFFEH.pdf>
- **Florida Bright Futures Scholarship Program:**  
<https://www.floridastudentfinancialaidsg.org/SAPBFMAIN/SAPBFMAIN>