

FLKRS District Webinar – 6/27/19–Q&A

Policy Topics:

Q: What was the rationale for choosing the 500 scale score when Renaissance defines Late Emergent Reader as starting at a score of 488 scale score?

A: The 500 scale score was determined as a part of the State Board rulemaking process last year. See Rule 6M-8.601 at <https://www.flrules.org/> for more information.

Q: Should public schools test retained Kindergarten students?

A: No, retained students should not be tested.

Q: Are printing and delivering student reports to parents required by the state?

A: No, this is not a requirement from the state.

Q: Does the state have allowable accommodations?

A: Yes, this information is housed in the FAQ on the FLKRS website:
<http://www.fldoe.org/core/fileparse.php/18494/urlt/FLKRSFAQ.pdf>.

Rostering:

Q: Some of us are using an SSO portal or dashboard such as Classlink or Clever to provide access to Renaissance. Will you be able to translate our Active Directory account to your new username/password?

A: No, this is not available at this time.

Q: Will you "wipe" the old school level admin accounts?

A: Yes, school accounts will be wiped at the start of the school year.

Q: What field in our SIS extract is being used as the teacher ID?

A: This is dependent on the district set-up. Contact your district MIS director.

Q: We had lags on manual rostering last year. Will it be faster this year?

A: Provided the files are formatted according to the roster template and each school is in an individual file, the turnaround time should be no more than 2–3 business days.

Q: Can we do multiple username and password uploads during the day to update corrected usernames?

A: Public school teacher and student usernames are predetermined based on the SIS fields filled out for the Teacher ID and FLEID. If the information that is entered into either of these fields is incorrect, then that needs to be corrected in the district's SIS and when RDI runs overnight, it will update. Only charter schools that are not populating their student information via SRDI can provide multiple username and password uploads during the day to update corrected usernames (by means of a roster file) and it won't necessarily be done that same day.

Q: We have several charter schools. Can we include several schools on one manual roster file?

A: No, you will need to separate the schools into individual files when manually rostering.

Passwords:

Q: If students have several "first names" is it just the single first name listed?

A: If a student has multiple first names and they are coming in the data that way, they will need to use all the names with no spaces. Best practice is to print the View Students page in your site prior to testing to ensure all usernames and passwords are entered correctly. Please see the following link for how to access student passwords: <https://help.renaissance.com/RP/Passwords>.

Q: What if a student's first name includes an apostrophe (') or dash (-)?

A: The apostrophe is not included in the password, but the hyphen will be (e.g., D'Etta would be Detta & Mary-Kate would be Mary-Kate).

Q: Could teachers have a "forgot password" link to allow them to retrieve it without having to call?

A: There is a link at the bottom of the login page to reset a user password.

Q: Is login information case sensitive?

A: No, the login information is not case sensitive.

Test Administration:

Q: Must kindergarten students use a computer with a mouse or can they use an iPad or Chromebook?

A: Students can use any device that is 7" or larger. Please refer to the following document for more information: <https://support.renaissance.com/techkb/techkb/8774884e.asp>.

Q: There were schools last school year that had issues with the assessment restarting after students completed the first exam, is the first score captured?

A: Yes, the first assessment is reported.

Q: Are we allowed to administer FLKRS in our site instead of using the State site?

A: No, all FLKRS testing has to be completed in the state FLKRS site.

Reporting:

Q: When non-participation is marked, will these students no longer show on the assessment report as having missing scores?

A: These students will still show as having missing scores.

Q: Will reports export to Excel?

A: No, reports are only available as a PDF.

Support:

Q: Can we request tier 2 tech support?

A: If you contact support and don't feel that your issue was resolved, you can e-mail FLKReadiness@renaissance.com.

Q: Can Tier 1 support tell if the latest file upload was successful or not?

A: Yes, customer support can verify upload information.